

September 2010

# Chemist On Call

Meeting Railway Group Standard Guidance GE/GN8570



## Did you know that at least 10% of a working population is on medication at any point in time?

If your employees are taking any medication, don't just tick a box – call us on 08456 773001 or visit [www.chemist-on-call.com](http://www.chemist-on-call.com) to update their record fully – we are available 24/7, 365 days a year. Prescription, over-the-counter, herbal and sports medications may have contra-indications or work restrictions if taken together.

## Launch of New Website for Single and Multi-Medication Checks

Continuous innovation is a key aim of Chemist On Call and the launch of the new website offers clients and their employees an array of health and wellbeing features, as well as fulfilling all the safety requirements of the Railway Group Standard.

Not satisfied with having the only online medication checking service for the last 7 years, Chemist On Call has enhanced its offering to ensure individuals can enter ALL medication currently being taken, in one place for review by the pharmacist.

With over 1,000 commonly taken medications within the database, individuals can continue to check single medications and receive an outcome immediately - on screen, as a download and via email or fax. Where the individual has multi-medications or has an uncommon or mis-spelt single medications they will receive immediate confirmation of a Call ID, details of where the outcome will be sent and advice that a verbal outcome will also be communicated within one hour.

[www.chemist-on-call.com](http://www.chemist-on-call.com)

cont'd.

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## What do you need to do now?

Alongside this brief newsletter, please find an instruction manual in PDF, personalised for your business. If you require a Word version for any local amendments, please contact us.

All your employees should be informed that the process for online medication checking has changed, whereby full contact details and full medication details are required before the website or the pharmacist can provide an outcome.

## Key Client Benefits

Real-time reporting is available across 11 reports:

1. Call detail - by company or PIN
2. Call detail - by advice given
3. Call detail - by date taken
4. Medication checks - by time
5. Medication checks - by advice given
6. Medication checks - by safety critical
7. Job Titles
8. Sentinel Cards
9. OHP Referral
10. Medication checks - by category and individual
11. Medication checks - by category

If you have any questions about this innovative service please call us on 08456 773001 and explain you require assistance understanding how to use the new website.

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